

Two-Year Limited Warranty on EMU Mixers For Municipal Use



We Want To Be Your Pumping and Mixing Solution For Life.

WILO-EMU USA LLC offers a two (2) year Limited Warranty against specified defects as set forth below for EMU mixers used in permanent installations in accordance with and subject to all requirements of the EMU product line catalog and/or Operating-Instruction Manual, when such installations are operated under normal conditions mixing wastewater at ambient temperature. Normal conditions specifically include a maximum of 10 EMU mixer starts per hour on constant speed installations or unlimited starts per hour on variable speed installations. This Limited Warranty may apply at the sole discretion of WILO-EMU USA LLC Engineering Department to EMU mixers that handle abrasive and/or corrosive liquids.

This Limited Warranty excludes normal wear and tear of propellers and other consumable parts and does not cover any failure caused by lightning, single-phasing, incorrect voltage, other defects or interruptions in the power supply or by splicing the electrical cable between the control panel and the EMU mixer. Electrical schematics and start-up reports satisfactory to WILO-EMU USA LLC are required from purchaser for consideration of any claim under this Limited Warranty.

WILO-EMU USA LLC's sole obligation under this Limited Warranty is to either repair, modify or replace (i.e. correct), at its sole discretion, EMU mixers if a warranted defect is confirmed by WILO-EMU USA LLC inspection after such EMU mixers are returned with electrical cable attached, prepaid, to WILO-EMU USA LLC. EMU mixers will be returned to the owner freight collect.

EMU mixers received by WILO-EMU USA LLC within one (1) year from original shipment date to customer and found to be defective as referenced above will be corrected as referenced in the previous paragraph at no charge for parts or labor. EMU mixers received by WILO-EMU USA LLC after one (1) year to less than two (2) years from original shipment date to customer will be corrected as aforesaid for a charge of 50% of the then current sale price of parts and labor.

THIS LIMITED WARRANTY BY WILO-EMU USA LLC IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NO ONE IS AUTHORIZED BY WILO-EMU USA LLC TO EXTEND OR ALTER THE TERMS OF THIS LIMITED WARRANTY. WILO-EMU USA LLC ASSUMES NO LIABILITY FOR LOSS OF USE OR FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR OTHER DAMAGES OF ANY KIND IN RESPECT TO THE USE OF EMU EQUIPMENT.

Electrical control panels and accessory items other than EMU mixers furnished by WILO-EMU USA LLC are covered by a Limited Warranty for a period of one (1) year from date of original shipment, subject to the conditions, limitations, and disclaimers stated above, for replacement of defective materials, provided such items are returned freight prepaid to WILO-EMU USA LLC and are determined by WILO-EMU USA LLC to be defective in its sole discretion.

This Limited Warranty shall not apply to any EMU mixers, electrical control equipment, or other items furnished which have been repaired by other than WILO-EMU USA LLC personnel, or its authorized service organizations.

